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## Quality Policy

The company is committed to:

- Comply with the requirements of ISO9001:2015 and any customer specific quality requirements. Employees and management shall adhere to the company's quality management system, (QMS).
- Provide an exemplary service to customers, satisfy their requirements whilst providing a competitively priced service with excellent turnaround times.
- Consider potential risks and opportunities to the company. To action tasks to minimise damage to the company and to seize potential opportunities.
- Meet and where possible exceed the needs and expectations of interested parties.
- Ensure competence of employees in their assigned tasks and roles
- Achieve continual improvement of the company and the QMS via quality objectives, internal and external audits and this quality policy.
- Comply as a minimum with all applicable statutory and regulatory requirements.

The senior management team are fully committed to the above policy and encourage the commitment to be shared with personnel at all levels of the company.

*Alan Gilligan*

Managing Director

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