



May 2017

## Quality Policy

The company shall meet customer requirements by processing products that either meet or exceed the required specification, at a competitive price within an agreed time scale.

To assist us to achieve these objectives the company have adopted the **BS EN ISO 9001** standard. The standard is supported by the company documented Quality Management System which has the mandatory support of all employees at all levels of the organisation.

To promote employee awareness, the Policy shall be communicated and displayed throughout the company and available to all interested parties upon the company website.

At top management quality review meetings, the company shall;

- Review the Policy and the Quality Documentation to ensure the requirements of **BS EN ISO 9001** and the Company are met with a commitment to satisfying applicable requirements.
- Set, review and maintain Quality objectives to support this policy and the organisation's changing context.
- Provide adequate resources to encourage on-going improvement, development, technology and training
- Continuously improve the effectiveness of the Quality Management System

Through the cooperation, motivation and effective collaboration with all interested parties, the Company will ensure consistency of approach, continual improvement and confidence/trust in our processes to deliver products and services to requirements.

The Company is committed to enhancing customer satisfaction through the effective application of our Quality Management System and with it a socially responsible attitude to the products and services throughout our business operations.

*Alan Gilligan*

Managing Director